

Lakeshore Technical College Technology Department

About LTC

Lakeshore Technical College is a leading provider of technical education offering over 100 career programs, customized training for business and industry, continuing education for personal and professional enrichment, and basic skills education. You can learn more about LTC on the website gotoltc.edu

The Technology Division is responsible for all technology at the Cleveland main campus and three remote sites in Sheboygan, Manitowoc, and Newton, which are all interconnected on a dedicated network. Our inventory includes 1,500+ computers, 1,000+ enterprise-level and individual software applications, 49 high-end remote learning systems, and a virtual desktop infrastructure. Technology support is provided to ~500 staff/faculty and ~10,000 students through a centralized help desk. Annual budget is \$2M+ and staffing is 12 full-time, 2 part-time employees, and 2+ student workers.

Youth Apprenticeship Job Descriptions

IT Essentials – Work closely with our Technology Support Technician who is responsible for daily end user support of technology including, but not limited to, desktop and laptop computers, tablets, mobile devices, printers, Voice Over IP (VOIP) phones, audio-visual equipment, interactive video conferencing technologies, and software. Complete longer-term technology projects. Provide 5-Star Service throughout all customer interactions.